

Blu Dot 5-Year Warranty

Limited Warranty. Blu Dot offers a five-year warranty to the original purchaser with proof of purchase. During the applicable five-year warranty period, Blu Dot, as its sole obligation, will repair or replace (at Blu Dot's option) any product, part or component covered by this warranty which Blu Dot determines has failed under normal use as a result of a defect in material or workmanship; Blu Dot will repair or replace the aforementioned product, part, or component with a comparable product, part or component. Blu Dot must receive a written claim notice at service@bludot.com within the warranty period and within thirty (30) days after discovery of the basis for the warranty claim. If you're a Trade + Contract customer, please send your inquiries to trade@bludot.com. Images of the product issue may be required by Blu Dot to instigate a warranty claim. This warranty extends only to the original purchasers who acquire new product from Blu Dot, or its authorized resellers. Any misuse, abuse, or modification to the original product voids the warranty. The warranty period starts from the date of purchase.

Exclusions from Limited Warranty. Blu Dot does not warrant:

Natural variations of wood grain or figure or the presence of character marks

Changes in surface finishes due to aging or exposure to light

Marks, scars, or wrinkles occurring naturally in leather

Failure resulting from normal wear and tear

The matching of colors, grains or textures of natural materials

The colorfastness or the matching of colors of textiles, including an exact match to cuttings or to swatch

Designs that have been upholstered in COM (Customers' Own Material).

Damage, marking, or staining of veneer or painted surfaces due to contact with rubber or similar compounds; improper use of cleaning products, damage from sharp objects or imprinting from writing instruments, or prolonged exposure to moisture, salt air or direct sunlight

Discoloration of textiles and surface materials due to exposure to elements, soiling, stains, or dye transfer from clothing, including denim

Damage caused by storage or relocation of product after the initial delivery to the consignee

Blu Dot will not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

Disclaimers. TO THE EXTENT PERMITTED BY LAW, ALL EXPRESS AND IMPLIED WARRANTIES OTHER THAN THE EXPRESS LIMITED WARRANTY SET FORTH ABOVE ARE EXPRESSLY DISCLAIMED AND ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, DESIGN AND NON-INFRINGEMENT, WHETHER ARISING BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE ARE EXPRESSLY DISCLAIMED. In the event an implied warranty exists as

determined by a court, the duration of the implied warranty shall expire upon the expiration of the five-year warranty period. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

The Blu Dot five-year warranty is applicable to all designs purchased after 9/1/2021. Please contact customer service for warranty inquiries on purchases made prior to 9/1/2021.

This Limited Warranty shall be governed by and construed in accordance with the internal laws of the state of Minnesota, without regard to conflict of laws principles.

Limitation of Damages and Liability.

THE LIMITED WARRANTY AND REMEDIES SET FORTH HEREIN ARE THE EXCLUSIVE AND SOLE WARRANTY AND REMEDIES PROVIDED BY BLU DOT. Any efforts by Blu Dot beyond the obligations provided for in this Limited Warranty will not in any way enlarge, extend or otherwise change the Limited Warranty, remedies or limitations stated in this Limited Warranty. Except to the extent prohibited by law, in no event will Blu Dot be liable for any consequential, incidental, exemplary, or special damages arising from or relating to this Limited Warranty or the Blu Dot products, and Blu Dot's total cumulative liability arising from or related to this Limited Warranty or the Blu Dot products will not exceed the amount actually paid for the Blu Dot products by the original purchaser. Your use of the Blu Dot products is at your own discretion and risk. You will be solely responsible for (and Blu Dot disclaims) any and all loss, liability, or damages, resulting from your use of the Blu Dot products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation and exclusion may not apply.