

2023 WARRANTY & CARE

EMECO WARRANTY

Emeco furniture is built in accordance with the highest standards of design and manufacture. Emeco warrants its furniture to be free from defects in material and workmanship under normal use and conditions for the periods stated below from date of receipt.

This warranty extends only to the original purchasers who purchased new products from Emeco.

Fabric that is not manufactured by Emeco is not covered by this warranty but governed solely by the guarantees or warranties, if any, of the upholstery manufacturer. This warranty also does not include factory upholstery, scratches and chips to a powder coated color finish, scratches or discoloration and deterioration to plastic (due to harsh cleaners) or plastic laminate components, scratches and blemishes to polyurethane components, scratches and blemishes to a polished finish, wood finishes, table top wear, or floor glide wear.

This warranty does not include scratches or discoloration and deterioration to rPET plastic (due to harsh cleaners), reclaimed Wood Polypropylene plastic or floor glide wear. Variations in color and finish are integral to the rPET and reclaimed Wood Polypropylene as well as all the recycled and reclaimed materials we use in our products and should be expected.

Natural variations in wood grain and color is characteristic of this natural material and are not included in this warranty.

Discoloration of surface materials due to stains, harsh cleaners, dye from clothing including denim are not included in this warranty.

Emeco is not liable for any loss of time, inconvenience, commercial loss, incidental or consequential damages incurred or suffered by the purchaser or any third party in respect of the product.

This warranty does not apply to furniture damaged by accident, abuse, neglect, or misuse, nor does it apply if repairs are attempted by purchaser or by anyone other than an authorized Emeco agent or the Emeco factory.

In no event shall liability under this warranty exceed the original purchase price of defective furniture.

Emeco will replace or repair defective furniture covered by this warranty. Customers must send an email to info@emeco.net to report a claim, and items must be shipped, prepaid to: **Emeco**, 805 Elm Ave., Hanover PA USA 17331.

WARRANTY - CHAIRS & STOOLS



WARRANTY FOR INDOOR USE.



WARRANTY FOR OUTDOOR USE.

NOT APPLICABLE TO ALL MATERIAL OPTIONS WITHIN EACH COLLECTION.

FOR ALUMINUM COLLECTIONS THE OUTDOOR WARRANTY ONLY COVERS PRODUCTS WITH BRUSHED FINISH. POLISHED FINISH FOR INDOOR USE ONLY.

NORMAL WEAR AND TEAR RESULTING FROM OUTDOOR USE IS EXPRESSLY EXCLUDED FROM THE OUTDOOR WARRANTY.

COLLECTION	LIFE-TIME	7-YEAR	5-YEAR	3-YEAR	2-YEAR
1006 NAVY					
111 NAVY					
1104 NAVY					
NAVY OFFICER	FRAME ONLY	SWIVEL CHAIR FRAME ONLY			
CLASSIC NAVY OFFICER	FRAME ONLY	SWIVEL CHAIR FRAME ONLY			
NAVY WOOD					
1 INCH RECLAIMED					
1 INCH ALL ALUMINUM					
1 INCH				WPP SEATS	
1951					
20-06					
ALFI / ALFI WORK					
ALFI ALUMINUM					
BROOM					
EMECO STOOL					
HERITAGE					
HUDSON		ALL SWIVEL SEATING			
ICON					
KONG					
LANCASTER					
NINE-0					
ON&ON				RPET SEATS	
PARRISH - PLASTIC SEATS					
PARRISH - WOOD SEATS					ACCOYA
PARRISH - UPHOLSTERED SEATS					
SEZZ					
SOSO					
SU - PLASTIC SEATS / CONCRETE SEATS					
SU - WOOD SEATS / CORK SEATS					
UTILITY				ACCOYA SEATS	
ZA					

WARRANTY - TABLES, BENCHES & DAYBEDS



WARRANTY FOR INDOOR USE.



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NOT APPLICABLE TO ALL MATERIAL OPTIONS WITHIN EACH COLLECTION.
NORMAL WEAR AND TEAR RESULTING FROM OUTDOOR USE IS EXPRESSLY EXCLUDED FROM THE OUTDOOR WARRANTY.

COLLECTION	7-YEAR	5-YEAR	3-YEAR	2-YEAR
1 INCH - ALUMINUM TOPS				
1 INCH - LAMINATE TOPS				
1 INCH - WALNUT & ASH TOPS				
1 INCH - ACCOYA TOPS				
2 INCH - ALUMINUM TOPS				
2 INCH - LAMINATE TOPS				
2 INCH - WALNUT & ASH TOPS				
2 INCH - ACCOYA TOPS				
20-06 - ALUMINUM TOPS				
20-06 - LAMINATE TOPS				
20-06 - WALNUT & ASH TOPS				
20-06 - ACCOYA TOPS				
LANCASTER				
PARRISH - ALUMINUM TOPS				
PARRISH - LAMINATE TOPS				
PARRISH - WALNUT & ASH TOPS				
PARRISH - ACCOYA TOPS				
RUN - WALNUT & ASH TOPS				
RUN - ALUMINUM & ACCOYA TOPS				
SU - ALUMINUM TOPS				
SU - LAMINATE TOPS				
SU - WALNUT & ASH TOPS				
SU - ACCOYA TOPS				
SU - WOOD BASES				
ALFI BENCH				
RUN BENCH - ACCOYA				
RUN DAYBED - ACCOYA				
RUN BENCH - ASH, WALNUT				
RUN DAYBED - ASH, WALNUT				

MAINTENANCE AND CARE

Our first product, the Navy Chair, was made in 1944 to withstand the toughest conditions. Today our products are still designed and built to last. Part of that is ensuring they can be cleaned to keep them looking good for a long time and to help maintain a healthy environment - at home or in public settings, such as hospitality, corporate or healthcare environments.

All our recycled plastic and hand brushed aluminum chairs and stools are bleach cleanable. Hydrogen peroxide-based cleaners may also be used, dilution level 1:10. Please see detailed product specific info below.

Aluminum has anti-bacterial properties, making it a desirable material for sensitive settings such as healthcare environments, where it also performs exceptionally well from a maintenance standpoint.

To keep your Emeco furniture looking good, find the suitable care instructions for your product below.

BRUSHED FINISH

Anodizing changes the aluminum surface to aluminum oxide, a super-strong material.

Anodized aluminum is corrosion-proof and can be used outdoors, however we suggest cleaning with soap and water every two weeks to remove grit and other air pollutants that can pit the surface.

Emeco Navy chairs and stools with brushed finish are bleach cleanable. Hydrogen peroxide based cleaners (dilution level 1:10) may also be used.

Daily Cleaning

To keep your chairs looking beautiful, clean with soap and water, and dry with a soft cloth. You can also use Windex®, Formula 409® or similar spray cleaner, with or without bleach followed by a lint free towel. Hydrogen peroxide-based cleaners may also be used, dilution level 1:10. Wash any film or residue with hot water. Do not use Stainless Steel cleaner on any aluminum furniture. For Heavy-duty dirt or oil use a very hot water and strong soap, followed by LIGHT scrubbing in the direction of the aluminum grain with a soft bristled brush or damp Scotchbrite® pad.

Scuffmarks

Light scrubbing in the direction of the aluminum grain with a Scotchbrite® pad.

Stains

Treat the stain with the appropriate cleaner (i.e. bleach for coffee, paint thinner for paint) leave the cleaner sit on the stain until the stain is dissolved, then follow the instructions for heavy duty dirt.

POLISHED FINISH

It takes eight hours to hand polish each piece of Emeco furniture. Each item will exhibit slight variations of handcraft.

There is no coating on Emeco's hand polished items and they will begin to patina immediately upon use. Polished aluminum is non-corrosive and does not tarnish. To keep your polished chairs shining brightly use an ordinary car wax. Do not use abrasive cleansers, pads or brushes on hand polished aluminum.

Daily cleaning

Windex® or similar spray cleaner, with or without bleach followed by a soft, lint free towel. Wash any film or residue with hot water. Do not use Stainless Steel cleaner on any aluminum furniture.

Heavy-duty dirt or oil

We recommend Emeco Clean & Shine, which can be ordered from customerservice@emeco.net. Alternatively, use very hot water and strong soap, followed by a soft, lint free towel.

Light scratches

High quality aluminum polish with buffing pads in a circular pattern (available at most hardware stores). Follow by a light polish of cornstarch with a very soft cloth.

Daily cleaning

Use Windex® or similar spray cleaner, with or without bleach followed by a soft, lint free towel. Wash any film or residue with hot water. Rinse with clean water, using a clean, nonabrasive cotton cloth. Dry the surface with a soft, clean, non-abrasive cotton cloth. Hydrogen peroxide-based cleaners may also be used, dilution level 1:10. Wash any film or residue with hot water.

Normal maintenance and light scratches

Lemon Pledge or Armorall® (generically: spray wax with silicone) or Isopropyl Alcohol. Rinse with clean water, using a clean, non-abrasive cotton cloth. Dry the surface with a soft, clean, non-abrasive cotton cloth.

Abrasive pads, scouring powders or cleaners may permanently dull and scratch the rPET surface making it susceptible to staining. Never use cleaners containing acid, alkali, or concentrated sodium hypochlorite. These cleaners may mar, etch, corrode, and permanently discolor the surface.

RECLAIMED WOOD POLYPROPYLENE

Our reclaimed wood polypropylene products are made of 90% reclaimed post-industrial waste - polypropylene and wood fibers. Therefore slight differences in chair surfaces may occur.

Daily Cleaning

To keep your chairs looking beautiful, clean with soap and water and dry with a soft cloth.

Bleach may also be used, as well as hydrogen peroxide based cleaners (dilution level 1:10).

Wash any film or residue with hot water.

All Emeco wood products are made by hand from local, sustainably sourced solid wood. Each piece is unique with subtle differences.

Daily Cleaning

Clean the chair with a warm, soapy, damp cloth gently applied to the surface. Do not use any harsh or abrasive cleaning agents.

Solid wood is a natural fiber therefore it will shrink and swell with the seasons. Take care not to expose your furniture to extremes in temperature and humidity. Wet surfaces should be dried immediately. Solid wood changes color over time under normal conditions of light exposure, but do not expose directly to sunlight and heat.

Accoya Wood

Accoya wood is suitable for outdoor applications. Like any natural wood species, Accoya will grey and change color when exposed to exterior conditions. Regular cleaning with a rag or soft brush, a mild cleaner, and water is recommended for finish longevity. Do not use harsh or abrasive cleaning agents. Power/pressure washing should be avoided.

RECYCLED POLYETHYLENE

Emeco recycled and reclaimed polymers are made to last, with ingredients to slow down color fading due to UV light. However, we recommend limiting direct sun exposure whenever possible.

Daily Cleaning

To clean, use a soft, damp cloth and a mild soap or commercially available cleaner for plastics. Never use any abrasive or aggressive formulas such as powders or pastes, as these may cause surface damage or loss of color.

CORK

Clean the seat with a warm, soapy, damp cloth gently applied to the surface. Do not use any harsh or abrasive cleaning agents.

Take care not to expose your furniture to extremes in temperature and humidity. Wet surfaces should be dried immediately.

Cork changes color over time under normal conditions of light exposure, but do not expose directly to sunlight and heat.

ECO-CONCRETE

Clean with soap and water using a nylon-bristle brush.



www.emeco.net

805 WEST ELM AVENUE, HANOVER PENNSYLVANIA 17331 USA, TELEPHONE + 1 717 637 5951, USA CALL TOLL FREE 800 366 5951, E-MAIL: INFO@EMECO.NET