

Warranty

All Flos products are sold with the following manufacturer warranty: Flos warrants its products to be free from defects in materials and workmanship for a period of one (1) year from the date of delivery. The warranty period is two (2) years for all LED products. During this warranty period, Flos will repair or replace, at its option, products that are proven to be defective. This warranty does not apply to damages resulting from accident, alteration, tampering, misuse, negligence, or abuse. This warranty does not apply to light bulbs, which are not products manufactured by Flos and are supplied by Flos only as an accommodation (please note some lighting fixtures do not ship with light bulbs). If Flos furnished you with advice or other assistance concerning the products, the furnishing of such advice shall not subject the company to any liability, whether it be contract, warranty, tort, (including negligence), or otherwise.

Products are sold only with the 1-year limited warranty. Third-party products are subject only to those warranties extended by such third parties. Except where prohibited by law or as otherwise provided herein, Flos hereby expressly disclaims all warranties either express or implied, including without limitation, the implied warranties of merchantability, fitness for a particular purpose, and noninfringement. Flos personnel are not authorized to alter these warranties.

Flos warrants that its products are free from material defects in materials and workmanship, excluding the specific limitations set forth below for a period of one (1) year from the date of delivery. To make a claim under this limited warranty, the reseller must call Flos's customer service line to arrange for an inspection of the product by Flos. If Flos, after reasonable inspection, deems a product defective as a result of a defect in materials or workmanship, Flos, in its sole discretion, shall repair or replace the defective product at no cost to the reseller. If identical materials are not available at the time of repair or replacement, Flos may substitute materials of comparable quality. Any alteration by the reseller of the products purchased shall render this warranty void. This limited warranty extends only to the original purchaser and shall not cover defects or damages resulting from (i) accident, misuse, abuse, neglect, unusual physical stress, alteration (including, but not limited to purchaser-applied finishes), improper operation, maintenance, handling or installation of the product; (ii) incorrect or inadequate maintenance, cleaning or care; (iii) normal wear and tear of the product, including, but not limited to, discoloration, natural weathering of finishes or other cosmetic changes; or (iv) loss of functionality of the product in highly corrosive environments or due to exposure to conditions beyond performance and design specifications. This limited warranty expressly excludes light bulbs, drivers, and any other third-party products supplied by Flos as a convenience to resellers.