

LIFETIME LIMITED WARRANTY

Hubbardton Forge products are manufactured in Vermont under the highest standards of quality and craftsmanship.

Warranty Coverage

All Hubbardton Forge products are warranted against defects in materials and workmanship, subject to certain conditions and exclusions, for the lifetime of the original purchaser, provided the fixture remains installed in the original residential installation. This warranty is valid only if the product is **registered within 90 days of receipt**. Registration can be completed at <https://hubbardtonforge.com/about/lifetime-limited-warranty>. Proof of original purchase and registration are required to initiate a warranty claim.

For the purposes of this warranty, “lifetime” refers to the period during which the original purchaser owns the fixture and it remains installed at the original residential address.

This warranty is non-transferable and applies only to products purchased and installed in North America.

What We Cover

With the exceptions and conditions stated below, should any product fail due to manufacturing defect, Hubbardton Forge, at our sole discretion, through an Authorized Dealer or directly, will repair or replace it with the same or a similar product at no charge. Hubbardton Forge will replace a part for as long as possible; however, once a part is no longer inventoried and/or available Hubbardton Forge at its sole discretion reserves the right to replace the fixture or offer a significant discount on alternative product for purchase.

Important Notes & Exclusions

- Our products are handmade and therefore variations in dimensions, color, and finish are normal and not considered defects.
 - This warranty does not apply to ordinary wear and tear, including normal fading or aging, or to damage resulting from:
 - Accidents
 - Lack of reasonable care
 - Water damage, flooding, or fire
 - Force majeure events (e.g., natural disasters, earthquakes, explosions)
 - Improper installation, lamping, voltage, dimming, or alterations
 - Chemical or abrasive cleaning products
 - **Labor for removal, reinstallation, or inspection** is not covered.
 - Modifications, tampering, or unauthorized repairs void this warranty.
 - If requested, defective parts must be returned within 30 days for inspection.
 - Warranty claims must include:
 - Proof of purchase
 - Warranty registration confirmation
 - Description and photos of the defect
 - Any additional documentation upon request
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Component-Specific Coverage

- **Glass:** Covered only for manufacturing defects or shipping damage reported within 30 days of receipt. Environmental changes affecting appearance are not covered.
- **Light Bulbs (Lamps):** Not covered. Supplied only as a service item.
- **Shades, Electrical, and Articulating Components:**
 - Residential: 5 years
 - Commercial: 2 years
 - Includes sockets, ballasts, drivers, integrated LED components, transformers, dimmers, swing arms, swivels, and gears.
- **Conductive Leather Straps:** 1 year (residential and commercial). Leather variations and normal wear are not covered.
- **LED Components:**
 - 5 years for drivers and LED boards under normal use.

- A reduction in light output of less than 30% over this period is considered normal and not covered.
 - **Metal Finishes:**
 - Interior metal finishes are covered under this Lifetime Limited Warranty.
 - Outdoor finishes are covered under specific coastal terms below.
 - **Outdoor Coastal Finish:**
 - Lifetime Limited Warranty applies *except* when installed 10 miles or less from seacoast in which case the product is warranted for 5 years.
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Warranty Activation & Service

- This limited warranty applies only to products purchased from an **Authorized Hubbardton Forge Dealer** (see our website for a list) or directly from Hubbardton Forge.
 - Registration must be completed within **90 days of delivery** to activate warranty coverage.
 - To obtain service:
 - Contact the Authorized Dealer from which you purchased the product.
 - If your dealer is unavailable or unable to assist, contact Hubbardton Forge directly at:
 - P: 888.826.4766
 - E: customerservice@vtforge.com
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Limitations of Liability

Hubbardton Forge excludes and expressly disclaims liability for any **consequential, indirect, incidental, or special damages** arising out of the sale, installation, maintenance, use, or failure of any product. In all cases, Hubbardton Forge's liability will be limited to no more than the **original purchase price** of the product.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion of incidental or consequential damages, so these limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Final Provisions

No employee, agent, or representative of Hubbardton Forge is authorized to modify or expand the terms of this warranty in any way.

Hubbardton Forge, LLC

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