HOOKER®
FURNITURE
UPHOLSTERY

Upholstery Warranty

RECLINING MECHANISMS AND SPRINGS: Hooker Upholstery warrants to you, the original retail purchaser, protection against defective materials or workmanship for a period of five (5) years from the original date of purchase, based on reasonable use. Hooker Upholstery will, at its discretion, repair or replace the part of the mechanism that is defective. After the first year of use, the mechanism warranty covers replacement parts only and does not cover any associated labor or shipping costs.

FABRIC / LEATHER COVER: Hooker Upholstery warrants its fabrics and leathers to be free from manufacturing defects for one (1) year. This warranty does not cover wearing, wrinkling, natural leather characteristics, fading, pilling, or fabric/leather that has been treated with dealer or consumer applied soil and stain repellent.

WARRANTY FRAME: Hooker Upholstery warrants to you, the original retail purchaser, protection against materials or workmanship for a period of five (5) years from the original date of purchase, if it remains upholstered in the original covering and is used under normal conditions.

FILLING MATERIALS / CUSHION CORES: Hooker Upholstery warrants to you, the original retail purchaser, protection against defective materials or workmanship of the inside back filler, padding and other filling materials, and protection against abnormal loss of cushion core resiliency for a period of one (1) year from the date of original retail purchase if the part remains upholstered in the original covering and is used under normal conditions. Compression, as in some softening or flattening, of filling materials, foam core or fiber/feather wraps should be expected with use and is normal and should not be considered loss of resiliency.

MOTORS AND POWER COMPONENTS: Hooker Upholstery warrants to you, the original retail purchaser, protection against defective motors or power components for a period of (1) years from the date of original retail purchase. Hooker Upholstery will, at its discretion, repair or replace the part to the motor or power component that is defective.

BATTERY PACK (POWER RECLINER OPTION): Hooker Upholstery warrants to you, the original retail purchaser, protection against a defective battery pack associated with the power recliner option for a period of one (1) year from the original date of purchase. The warranty only covers replacement parts and does not cover any associated labor or shipping costs. Battery pack cycle will vary based on use and the use of the USB for devices. Battery packs recharge in 8 hours and can retrofit to past motors and control boxes (cable needed). More battery pack information can be found on our website, www.hookerfurniture.com/hooker-upholstery.inc.

5-Year Limited Warranty - Hooker Upholstery warrants metal mechanisms and related components to be free from manufacturing defects for five (5) years. This warranty includes frame parts, swivel bases, swivel glider bases, recliner mechanisms, and headrest mechanisms.

1-Year Limited Warranty - Hooker Upholstery warrants its fabrics and leathers, as well as padding and filling materials to be free from manufacturing defects for one (1) year. This warranty does not cover wearing, wrinkling, fading, pilling or fabric/leather that has been treated with dealer or consumer applied soil and stain repellent. Hooker Upholstery warrants its cushion cores to be free from manufacturing defects for a period of one (1) years. While foam will soften, it should not lose its resiliency – the ability to recover from compression. Polyester and Feather/Down Blend wraps, used to create surface softness, will, over time, lose some initial loft, which will contribute to normal cushion flattening and cover wrinkling.

WARRANTY LIMITATIONS: This warranty does **NOT** include:

- The wearing quality, durability, and color fastness of **FABRICS OR LEATHERS**.
- Any condition resulting from incorrect or inadequate maintenance, cleaning, or care.
- Any condition resulting from other than ordinary residential wear, or from any use for which the product was not designed.
- Hooker Upholstery is **NOT** responsible for fading or discoloration of leather due to sunlight (direct or indirect) or body oils.
- Hooker Upholstery is **NOT** responsible for pickup and delivery charges for local repairs or inspections under the above warranty.
- Any condition resulting from the application or use of an aftermarket stain repellant, cleaning or conditioning product.