

Silica Studio Warranty Description for use by Lumens Lighting

The Silica Studio warranty policy includes the glass shade and the fixture. Silica Studio warrants that its products will be free from defects in materials and workmanship under normal use and service for one year after the purchase date. Our products are handcrafted to order by artisans. Slight variations in color, texture, and finish are normal and not covered by the warranty. We ask that our customers make a claim within five business days of the occurrence. Photograph documentation of the defective product may be requested. Silica Studio reserves the right to replace or reimburse warranty claim products at their discretion.